

makes it practically impossible to redress and address the immediate needs of ordinary South Africans.

For over a decade, South African local government has been extensively condemned for poor service delivery, which is as a result of inefficiency, unproductiveness and incompetency of the public servants and this is also due to the legacy of apartheid. These factors have hindered the prospect of delivering quality services at the most efficient and effective ratio.

This, therefore, outlines the place of performance management system as an instrument for change in the conceptualization of the local government transformation. It is alternative signal of how seriously government takes good governance and service delivery. The performance management philosophy also rests on an understanding that other spheres of government need to play their part in supporting local government to perform their functions better and thereby improve the quality of lives of the people.



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